UNITED STATES CENSUS BUREAU ENTERPRISE PASSWORD SELF-SERVICE (PSS)

Below are the steps to change your network password, set up your challenge response questions, and reset a forgotten password.

Access the PSS site:

https://pss.tco.census.gov/

The home page of PSS offers:

- Forgot My Password
- Change Password
- Update My Security Questions

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Enterprise Password Self-Service								
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CHANGE PASSWORD

After clicking Change Password, enter your username

Click Submit									
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Enterprise Password	Enterprise Password Self-Service								
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Change Password									
Enter Username zzzzz111									
Go Back. Submit									

Enter your password

Click Submit				
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Enter Password - Change Password				
Go Back Submit	••			

If you do not have a password profile, you will receive a prompt to set up your security questions. This will aid you in the future if you need to reset a forgotten password. *Otherwise, skip to Enter Your New Password.*

Click Next				
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The security question requirements provid	have changed or this is your first ting your secret answers. After up	t time accessing this systen odating your security questi	 You must now update your profil ons, you will be able to update you 	e by selecting new security questions and r password.
		March		
		Next		

Choose five unique questions from the dropdowns and input your answers on the right. You may create 2 of your own unique questions (*Choose Or Type A Question*).

Note: Your answers are case sensitive, must be 4 or more characters, and must be unique.

Create/Update your security profile by	selecting and answering the following different questions	
Note: Questions And Answers Must be Uniqu	Answers are case insensitive. Your answers must be unique and have a minimum of four cha	racters.
Choose Or Type A Question		
Choose A Question		
Choose A Question		
Choose A Question		
Choose Or Type A Question		

Your questions have been updated

Click Next



Click Submit

UPDATE MY SECURITY QUESTIONS

After clicking Update My Security Questions, enter your username

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Enterprise Password Se	elf-Service					
Enter Password - Update Security Questions Password [Submit					

Go Back

Choose five unique questions from the dropdowns and input your answers on the right. You may create 2 of your own unique questions (*Choose Or Type A Question*).

Note: Your answers are case sensitive, must be 4 or more characters, and must be unique.

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Create/Update your security profile by	electing and answering the following different questions	
Note: Questions And Answers Must be Unique	Answers are case insensitive. Your answers must be unique and have a minimum of four charac	ters.
Choose Or Type A Question	×	
Choose A Question	×	
Choose A Question	×	
Choose A Question		
Choose Or Type A Question		
	Submit	

Your password profile is now complete

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Enterprise Password Self-Service

Your security questions are now complete.

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FORGOT MY PASSWORD

After clicking Forgot My Password, enter your username

Click Submit					
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Enterprise Password S This is a Census Bureau computer syste computer systems are owned by the Cen THERE IS NO RIGHT OF PRIVACY IN TI THIS SYSTEM BY ANY USER, AUTHO DISCLOSURE OF COMPUTER ACTIVITY 474).	Celf-Service m. Census Bureau computer syste Isus Bureau and may be monitored HIS SYSTEM. System personnel m NIZED OR UNAUTHORIZED, CO ', Use of this computer without auth ONLY AU	"WARNING'WARN ams are provided for the d, intercepted, recorded ay disclose any potenti NSTITUTES CONSENT norization or for unautho "WARNING'WARN UTHORIZED USERS M	ING*WARNING** processing of official processing of official al evidence of crime for TO MONITORING, rized purposes is a vi ING*WARNING** IAY ACCESS THIS S	U.S. Government information only stured in any manner, and disclose und on Census Bureau computer s INTERCEPTION, RECORDING, R olation of federal law and punishabl	All data contained within Census Bureau d in any manner by authorized personnel. ystems to appropriate authorities. USE OF EADING, COPYING, CAPTURING, AND e by fines or imprisonment (Public Law 99-
Forgot My Password Enter Username ZZZZZ111 Go Back. Submit					

If you do not have a password profile configured, then please contact the IT Service Center (301) 763-3333, (Option 2) to reset your password. For Decennial customers, contact the Decennial Service Center (855) 236-2020, (Option 4). *Otherwise, continue to the next step below.*

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Forgot My Password Enter Username Go Back.	Submit			No Fo your j	orgot Password Profile (password.	Configured; Please contact the Help Desk to reset		

Answer your password profile security questions

Click	Submit

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Enterprise Password Self-Service									
\sim To confirm your identity, please answer the following	a questions from your profile.								
Note:	Security Question Answers are ca	se sensitive.							
What was the name of your first pet?	•••••								
What was the name of your favorite school teacher?	•••••								
In what city or town did you first meet a good friend?	•••••								
Go Back	Submit								

Enter in your new password

Note: Passwords must meet the required complexity outlined on the page

Click Submit

Your password has been changed!

